

# Concierge Experience



## What You'll Learn:

Concierge Experience – Go Beyond the Front Desk gets mentally, possibly physically, rid of your front desk and connects the team in a whole new way.

The Experience Matters – Do They Know What Client's Expect and Can They Successfully Pivot Under Pressure



Dive into Your Client Journey; Vision Often Doesn't Match Reality



Discover Opportunities to Make Your Business Win with Clients



Revolutionize Your Salon to Spend More Time on Focused on the Client



Identify Who Does it Better Humans or Technology

2-Part Virtual Seminar  
June 3 + 10 | 12-2PM EST

